



# MANAGED SERVICES

## Ensure hassle-free daily IT operations; reduce cost, mitigate risk and drive innovation

Acquisition and merging of business units, new regulatory requirements, shorter product lifecycle, increasing competitiveness are some challenges that your IT department faces. However, the ability to act is often limited by the technical workload, subject expertise and budget-related restrictions.

These challenges can have a very significant growth impact on the business.

### The Evolution of IT Managed Services

Originally, managed services were a way to provide cost savings for the client by simply doing what the customer did themselves. Now, the value of the managed services relationship lies in driving innovation and transformation for the IT team.

As a managed services provider, Powermatla ICT works with clients to address not only their current challenges, but more importantly, the challenges coming down the road. The best preparation for the future is to optimize current business processes.

Powermatla ICT approaches an IT managed services engagement with a standard framework that is tailored to meet our clients' unique business challenges. Utilizing the framework comes down to clearly understanding the contractual documents and client needs and the extensive experience of our consultants.

Real Commitments, Real Transparency and Real Results

Most managed services providers can deliver the typical cost savings to their clients through implementation of globalization, process efficiency, and productivity.

At Powermatla ICT, our approach creates an additional 20% – 40% savings by focusing on optimization, transformation, flexibility and continuous improvement.

This focus on repeatable, quantifiable results helps Powermatla ICT and the client address the top business and IT initiatives in tandem.

Managed Services Solutions include:

- Application Management
- Global Development Centers
- Infrastructure Services
- Powermatla ICT Managed Services for Microsoft Applications
- Powermatla ICT Cloud Services
- Managed Services for SAP
- Oracle Managed Services
- Testing Managed Services

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